**MC DESTINATION TRAVEL**

**TERMS AND CONDITIONS**

**ABOUT US**MC Destination Travel is a full service travel agency based out of Beaumont, Alberta. MC Destination Travel is a bonded organization. MC Destination Travel will be referred to as “us”, “we” or “our” throughout this agreement.

**GENERALLY**These terms and conditions form an agreement between you and us in relation to any travel, tour, transportation, accommodation or other product or service that you purchase through us (“travel services”).

**THIRD PARTY TRAVEL SUPPLIERS**Most of the services that make up your travel booking(s) will be provided to you by a third-party travel service supplier (“supplier”). Examples of suppliers are hotels, tour companies, airlines, cruise lines, and rental car companies. We do not have any control over these suppliers, or their services and each provider may offer services in accordance with their own terms and conditions (and we recommend that you review them). Please note that the information and descriptions given about the providers and their services are based on our inquiries and we cannot guarantee their accuracy.

All monies we receive from you for travel services are in our role of agent of the supplier. If for any reason, any supplier is unable to provide the services for which you have contracted, your remedy lies against that supplier, and not against us.

We always forward requests for specific services, such as room types, to the property, however, we cannot and do not guarantee that the third-party supplier will comply with the request.  We also make reasonable efforts to ensure that the property information described in marketing and other materials is current and accurate; however, we are not responsible for changes to a property, its services or any inconveniences resulting from construction or maintenance at a particular property.

**TRAVEL DOCUMENTS**

It is your responsibility for determining what documentation you may be required to present in connection with your travel; including (but not limited to) tickets, photo identification, passports, visas, certificates and health information. It is also your responsibility to satisfy all entry requirements of the destination country or countries. The requirements vary by country and nationality and can change from time to time. We will do our best to inform travelers, but we will not accept responsibility for any loss, delays, changes, cancellations or costs if you are refused entry into any country, state, province or other jurisdiction for any reason.

We also recommend that you read your travel documents carefully as specific conditions for each travel supplier may be provided for your reference.

**INSURANCE**Since we cannot safeguard against life’s un-expectancies and because we cannot assume responsibility for them either, we strongly recommend that you purchase the appropriate insurance product at the time of your booking. Comprehensive insurance may include coverage for medical expenses, personal accident and injury, loss of baggage, interruption or cancellation of trip. If you choose to decline the insurance coverage, you will be asked to sign a waiver declining insurance.

We are an authorized retailer of [Allianz Global Assistance](https://www.mcdestinationtravel.ca/insurance) so we can ensure that coverage meets your travel needs. We can provide you with a competitive and custom quote upon request. Please not that coverage must be paid for in full at the time of booking in order to be in effect. Please note that there may be exclusions to insurance coverage.

Out of country medical and interruption/cancellation insurance may be mandatory on some trips. If you have travel insurance coverage through your employer or credit card company you may be asked to provide confirmation and details of coverage to ensure travel insurance conditions have been met.

Please note that MC Destination Travel is licenced to sell insurance in the provinces of Alberta, Manitoba and British Columbia.

**VACCINES & OVERALL HEALTH**It your responsibility to contact your doctor or public health clinic to discuss your health needs prior to travel. We will not be held responsible for any illness contracted while on a vacation. Your family doctor or public health clinic will advise what vaccines or medications are required for the destination.

**PRICING**Unless stated otherwise, all prices are quoted in Canadian dollars, are per person based on double occupancy and exclude taxes, fees and surcharges. Single, triple and quad rates may be available on some of our services. Should tariff or exchange rates vary at any time prior to the date of travel, the companies reserve the right to change the stated rates without notice.

Traveling solo? From time to time we have guests who are interested in sharing accommodation. Should you require a roommate it is recommended that you book early to avoid disappointment. "Shares" although not guaranteed, are carefully matched with a compatible roommate. Single rooms? Should you wish to travel with the group, but wish to have a room on your own, there are usually single rooms available on the trips with the single supplement.

**CANCELLATION AND REFUNDS**  
Cancellation charges vary depending on the tour and the suppliers involved. Please contact us directly for details on cancellation costs. We recommended that you purchase cancellation insurance.

If you must cancel your trip we must receive written notice of such cancellation either by fax, email or regular mail service. The cancellation date will be deemed to be the date we receive your written notice.

For group travel tours, a minimum number of passengers may be required. In situations where a minimum number is required but not fulfilled, we reserve the right to cancel the trip without further notice. If this rarity should occur we will provide you with a full refund.

**EARLY DEPARTURE**We reserve the right to remove any participant from a tour or any travel service or product if the participant ‘s conduct, in our opinion, is inappropriate and is jeopardizing or may jeopardize the operation, safety or quality of a tour or travel service. Should a participant be asked to leave a tour or travel experience, we accept no responsibility for any expenses that may be incurred by that participant in having to leave the tour. That participant is also not entitled to a refund (partial or otherwise).

In the event that a participant chooses to voluntarily excuse him or herself from a tour, we would appreciate written confirmation from the participant of their decision to stop participating in the tour. Participants who voluntarily decide to leave a tour will be solely responsible for any expenses they incur. Refunds for unused travel services are not provided in the event of an early departure.

**PRIVACY POLICY**

Your privacy is important to us. Although we are required to collect personal information in order to plan your trip we will not disclose your personal information with third parties (without your consent) unless it is for the purposes of booking reservations associated with your trip. By sending us a deposit, you are providing us with the express consent to collect and use your personal information as required to plan your trip and serve your travel needs.

**NO LIABILITY**

We are not responsible for any injury, accidents, death, dismemberment, or indirect, special, incidental, consequential loss or punitive damages whatsoever arising out of or in connection with the use of these travel services.

The third-party suppliers providing services are independent from us and not agents or affiliates and we are not liable for the acts, errors, omissions, representations, warranties, breaches or negligence of any such third party supplier or for any personal injuries, death, property damage or other damage or expenses resulting. Third party suppliers may impose tariffs and conditions that are unknown to us.

**INDEMNITY**

You agree to indemnify and keep us, our partners, our affiliates and our associates along with their respective directors, officers, employees and agents indemnified fully against all liabilities, damages, claims, losses, costs and expenses of any kind or nature, which may incur to a third party or you as a result of your breach of the provisions of these terms, your negligence or wilful misconduct, your misuse of the travel services or your violation of any law or the rights of a third party.

**ACKNOWLEDGMENT**

By providing us with a deposit for a travel booking or by using our travel services you are confirming that you have read, accepted and are agreeing to be bound by these terms and conditions.